



Department of Health

ANDREW M. CUOMO
Governor

HOWARD A. ZUCKER, M.D., J.D.
Commissioner

SALLY DRESLIN, M.S., R.N.
Executive Deputy Commissioner

December 12, 2017

Operator in c/o Administrator Tammy Kruger
Willing Helpers' Home For Women
226 W Madison
Johnstown, NY 12095

Operating Certificate #: 280-E-008
Event ID #: 9YG511
Inspection Type: Full
Inspection Date(s): 12/01/2017
Report Issuance Date: 12/12/2017

Dear Operator:

Enclosed is a copy of the report of the Full inspection performed at your facility.

Identified findings are cited on the enclosed Statement of Isolated Deficiencies. You must correct the findings cited in this report.

In addition, the Department of Health requires a Notice of Correction/Plan of Correction be completed and submitted through the electronic Plan of Correction (ePOC) system within 30-days as indicated by the "POC Due Date". A copy should be retained for the records of the facility.

Unless otherwise stated in the enclosed Inspection Report or in any other report generated as a result of the above referenced survey, in all other areas which were reviewed, no violations or findings were noted, therefore, these areas were determined to be in compliance.

The Department of Health has established an Inspection Review Process (IRP). This process affords you an additional opportunity to dispute these deficiencies listed on the Inspection Report with the Department. You must request the IRP by contacting Central Office within ten (10) business days of the receipt of this report in accordance with DAL 17-04. We will notify you of the IRP date and time, which will be scheduled within thirty (30) calendar days of receipt of your request.

If you are requesting an IRP, you do not have to post a copy of the Inspection Report until a final determination has been issued by the Department. However, if an IRP is not requested, a copy of this Inspection Report must be posted in a conspicuous place in the facility, accessible to all residents and the general public. In addition, you must have a copy of the report available for review to individuals applying for admission to your facility. You are not required to post the findings. Do not post the Resident or Employee Rosters.

If you have any questions, please contact this office at 518-408-5287.

Sincerely,



Patricia Hasan
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